

## QUALITY POLICY

*We work to achieve the goals we establish every year  
and to reach highly satisfactory results for us, our customers and our partners  
placing lasting foundations*

Believing, always, in our commitment and our team work, based on continuous professional improvement of each employee and respect of ethical and sustainable principles, we are naturally inclined to listen and collect customer requirements, and those of interested parties, with the primary objective to supply products and services fully complying with OUR CUSTOMERS AND ALL INTERESTED PARTIES expectations, and all this is carried out through the following actions:

- We implement a Quality management system in line with UNI EN ISO 9001 Standards
- We promote the continuous improvement of all company processes
- We carry out our services with strong commitment in order to create added value for our customers and partners
- We work in compliance and respect with agreements and agreed deadlines
- We understand the expectations and customers' needs because we discuss together, sharing them with the utmost transparency and high awareness of our responsibilities
- We consider our duty to constantly provide the quality level expected from us by customers.
- We cooperate and involve Suppliers and Partners in order to ensure quality throughout, manufacturing chain of our product and related services
- We follow within ourselves, a concept of involving all the staff, in order to train them, involving, making them feel part of the company and the world in which we operate with the idea that working motivated is the best way to create efficiency, innovation and quality
- We comply with the mandatory regulations
- We constantly monitor all our business processes, seeking continuous improvement in efficiency and quality of service, in all production areas, achieving the consequent positive impact on cost reduction through adoption of Lean Production and Gemba – KaiZen principles
- We guarantee our social responsibility, with primary focus of personnel health and safety. To ensure respect for the environment, we have been running a project called "Zero Impact" for several years, dealing with Sustainability and resource saving activities
- We operate in international markets by means of local presence
- We play a social and cultural role in our territory, contributing to initiatives of social value

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## MISSION AND COMMITMENT

**We guarantee quality**

We are a company passionately committed in the quality product values, created with respect for the environment and the workplace safety

**Man at the center of everything**

We want a motivated and personal satisfaction-oriented work environment

**Let's think about the environment**

We work with respect of the environment, always working carefully, in all company production phases, thinking about our future and future generations

**Legal obligations**

We assume our responsibilities and ensure compliance with legal obligations and agreements signed with customers, suppliers and employees

**Loyalty is part of our company policy**

In the carrying out projects we provide collaboration to customers and our partners

**We give our best as Team**

Our collaborators are involved and empowered in the projects as an integral part of the company

## OUR STRENGTHS

**Technical skills**

Thanks to our skills we bring you as qualified partners in the realization of the most ambitious projects

**Economy and quality**

We are committed to produce products with high quality with an excellent quality/price ratio

**Foresight**

We want to be your partners and create tangible added value for you. Our attitude is always proactive, farsighted, marked by creative passion and desire to propose solutions

**Reliability**

We guarantee quality, costs and deadlines

**Dialogue and transparency**

We are committed to facilitate communication with all partners, including foreign ones, to demonstrate fairness and absolute compliance with the contracts

**Commitment and organizational structure**

Our strength is the enthusiasm and professionalism that our collaborators invest in all their activities and the realization of the group value. We focus our attention on speed, on the ability to react and on maintaining a lean and complete organizational structure, always oriented to our customers

**Risk-Based Thinking**

We analyze the combination of internal and external factors that can affect the development and achievement of our organization's objectives

The achievement of these objectives and the satisfaction in one's daily work can only happen with the complete, total commitment of each of us.

Management promotes and encourages everyone to propose organizational or technical solutions that make each person's work more effective and that allows continuous improvement and the achievement of corporate objectives.